



CONNECTING TO FIBRE AT THE LAKES ... IMPORTANT INFORMATION YOU NEED TO KNOW ...

It is important for you to know that the telecommunications wiring requirements for premises in a subdivision connected by fibre are different from the requirements for connecting to the traditional copper network.

Any new homes in the subdivision should be installed with telecommunications cabling that complies with the Telecommunications Carrier's Forum Premises Wiring Code and these wiring requirements are available on Chorus website www.chorus.co.nz/wiring (who is undertaking the reticulation).

Failure to install telecommunications wiring that meets the standard in the Code may mean services will not function as expected within the home.

The Lakes are pleased to inform you that we are now being proactive in providing Fibre where possible to new sections being developed and to date, we have instructed Chorus to provide fibre to the boundary of each section in Benmore Crescent (Stage 2K/M) at the Pinnacle and internal roading sections in Ellesmere Close (Stage 2N/I) at Central. (Plans of the sections where fibre is reticulated in these areas can be found on our website <http://www.thelakestauranga.co.nz/Lakes+lifestyle/ServicesAmenities/UltraFast+Fibre+Broadband.html>)

We understand that Kinect are the only provider of the broadband facility at this stage and they have contracted Trustpower to run the necessary wires from the boundary into the dwelling.

We suggest you log on to <http://www.kinect.co.nz> or phone 0800 900 399 to find out all you need to know with regards to installation.

We anticipate additional providers will come on-stream as they gear-up for fibre as it is rolled out in Tauranga as part of Central Government initiative currently under construction.

To avoid delays in connecting your house to the telecommunication network provided - either copper or fibre - we recommend you do the following two steps:

1. Request an Underground Wiring (UW) Service Order when you commence building; and
2. Request a Pre-connect (PC) Service Order one month before your house is to be occupied.

Should you have any queries, feel free to contact Scott Beecroft from Chorus on 027 480 3291.

